

BID DOCUMENT

Open Competitive Bid (OCB)

For

Providing Catering & House Keeping Services

to 1000 students

at each campus of

**Rajiv Gandhi University of Knowledge
Technologies**

Proprietary & Confidential



**RAJIV GANDHI UNIVERSITY OF KNOWLEDGE
TECHNOLOGIES**

Ground Floor, Vindhya C4 Building,

IIIT-H Campus, Gachibowli

HYDERABAD- 500 032

Phone: 040-23001830

Proprietary & Confidential

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News paper advertisement

Re-Tender Notification

	RAJIV GANDHI UNIVERSITY OF KNOWLEDGE TECHNOLOGIES Ground Floor, Vindhya C4 building, IIIT- H Campus, Gachibowli, HYDERABAD- 500 032
<p>Sealed Tenders are invited from reputed and registered caterers for providing Catering Services to 1000 students at each of the three RGUKT campuses located at Basar(Adilabad District), Nuzvid (Krishna District), and Idupulapaya (YSR District).</p>	
<p>The last date for submission of Tender document along with EMD is 29-11-2011/ 04:00 PM.</p> <p>Interested parties may collect the Tender documents from RGUKT office during the working hours from 21-11-2011 to 28-11-2011 against payment of Rs. 5,000/- (non refundable), separately for each campus, through D.D. payable to REGISTRAR, RGUKT, Hyderabad. For further details visit our website www.rgukt.in.</p>	
Date: 21.11.2011	Sd/- Registrar

Time schedule of various tender related events

(Catering Services)

Bid calling date	21.11.2011
Pre bid meeting date/time	26.11.2011 at 03:30 P.M
sale of Tender documents	21.11.2011 to 28.11.2011 during the working hours
Bid closing date/time	29.11.2011at 04:00 P.M.
Technical Bid Opening date/time	29.11.2011at 04:30 P.M.
Price Bid opening date/time	02.12.2011 at 04:00 P.M.
Bid Document fee	Rs.5,000/-
Contact person	Registrar, RGUKT
Reference No	RGUKT/Tender/Catering/P1/018/2011

Registrar,
RGUKT

TENDER FORM**Not transferable**

Reference: No: RGUKT/Re-Tender/P1/Catering/018/2011

Dated: 21.11.2011

Subject: Tender for providing Catering Services and Housekeeping for kitchen & dining halls for three campuses of RGUKT located at Basara (Adilabad Dist), Nuzvid (Krishna Dist) and RK Valley (YSR Dist).

Last date for submission of the TENDER AT HYDERABAD is **29.11.2011 up to 04:00 P.M.**

Dear Sir/Madam,

- A. RGUKT invites sealed tenders comprising technical bid and price bid separately from registered **caterers for providing** Catering and Housekeeping Services **for about 1000 students at each** of the three campuses of RGUKT located at Basar (Adilabad Dist), Nuzvid (Krishna Dist) and R K Valley (YSR Dist).
- B.** The Tender form consists of 32 pages of which pages from 5 to 19 are instructions, Pg.No.20 is menu and Pg.No.21 is financial bid. The duly completed Technical Bid together with a copy of the bid document (this tender) signed on all pages, and the Price Bid should be kept in separate sealed covers and these sealed covers may be submitted in a sealed master envelope superscripted with "Tender for providing Catering Services and Housekeeping to the students of IIITs under the RGUKT". The last date for submission of TENDER is **29.11.2011 before 04:00 P.M.**
- C. The Sealed Tenders shall be deposited in the Tender box kept in the office of Registrar, RGUKT up to **04:00 P.M. on 29.11.2011.**

RGUKT reserves the right to award the contract to one or more than one bidder.

For any clarification and further details on the above tender, please contact Telephone No: 040-23001830 or Contact Person during office hours.

Thanking you

Yours faithfully,

Registrar,
RGUKT

STATEMENT OF IMPORTANT LIMITS/VALUES RELATED TO BID

Item	Description
EMD	Rs.1,50,000/-
Bid Validity Period	60 days from the date of opening of commercial bid
EMD Validity Period	60 days from the date of opening of commercial bid
Variation in quantities/ number of residents	± 10 per cent
Period for furnishing performance Security	Within 10 days from date of receipt of award
Delivery Schedule	Bidder must be prepared to deliver the services as per the schedule of the concerned campus.
Performance security value	10% of contract value
Performance security validity period	25 months from date of commencement of services.
Period for signing the order Acceptance	Within 7 days from date of receipt of notification of award
Payment terms	
Payment of bill	Every fortnight (15 days) Within 7 days from the date of submission of the bill.
Penalty clauses	<p>The vendor should ensure (a) Timeliness of service, (b) Tidiness of the surroundings, (c) Wearing of Uniform by Catering Contractor Employees while on Duty, (d) Quality of food to all dinning members, (e) Quantity of food as per menu i.e., no. of grams/actual consumption whichever is higher, and (f) Behavior and Courtesy of contractor employees towards dinning members.</p> <p>i. The performance of the Vendor in the above catering services will be assessed every</p>

	<p>fortnight by a 'Food Committee' constituted for the purpose with students and staff, and payment of bills by RGUKT will be in accordance with the performance index on a 10-point scale.</p> <p>ii. The Vendor will abide by the ratings given by the 'Food committee' and the schedule of payment for different ratings are as under:</p> <table data-bbox="714 483 1023 630"> <tr> <td>≥ 9</td> <td>- 100 %</td> </tr> <tr> <td>≥ 8 and <9</td> <td>- 95 %</td> </tr> <tr> <td>≥ 7 and <8</td> <td>- 90 %</td> </tr> <tr> <td>< 7</td> <td>- the contract is liable to be terminated.</td> </tr> </table> <p>iii. Students' feed-back will also be obtained directly on a 5-point scale as part of a food survey report. If the rating is below 2.3, a penalty of 5 % of the bill amount will be imposed, independent of the schedule of payment mentioned in 4.3. above. If the rating is below 2.3 five times in year, the contract is liable for cancellation.</p> <p>iv. If the contract is terminated for the reason(s) mentioned in 4.3 and/or 4.4 above, the performance security will be forfeited.</p>	≥ 9	- 100 %	≥ 8 and <9	- 95 %	≥ 7 and <8	- 90 %	< 7	- the contract is liable to be terminated.
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≥ 8 and <9	- 95 %								
≥ 7 and <8	- 90 %								
< 7	- the contract is liable to be terminated.								

ELIGIBILITY CRITERIA:

1. This bid is open to all firms within India who are eligible to do business under relevant Indian laws as in force at the time of bidding, subject to meeting the pre-qualification criterion.
2. The bidder should have adequate experience in providing of such Catering Services and Housekeeping as required in the tender. Bidder should furnish proof of having provided such services as required in the tender in the last 3 financial years i.e. 2008-09, 2009-10 and 2010-11 to the amount of at least **Rs.01.00 crore** per each financial year. The experience in institutional catering is required.

3. He should furnish satisfactory performance certificate from the parties concerned to whom bulk supplies were catered, in case such supplies were made. RGUKT may contact any such parties to elicit details.
4. Bidder should be registered under VAT Act/CST Act with the relevant State Sales Tax Authorities. He should furnish along with the bid document, the relevant VAT/CST Registration Document and PAN/TAN Card copies.

All bidders shall also include the following information and documents with their tenders.

- a. Copies of original documents defining the constitution or legal statutes, place of registration, and principal place of business of the bidding firm/entity, written power of attorney of the signatory of the Bid to commit the Bidder.
 - b. Number of employees owned by the bidder, labour license and PF/ESI Proof.
 - c. Latest Income Tax Saral form / Returns filed
 - d. List of Present Clientele with contact address & telephone numbers.
 - e. Food License Certificate.
5. The certificates furnished by the bidder along with technical bid should be attested by a Gazetted Officer along with his signature.
 6. The bidders must submit all relevant documentary evidence to demonstrate their eligibility for considering their bid. **The tenders received without the above documents will be rejected.**
 7. Experience in serving Andhra food at least for one year is mandatory.
 8. To encourage healthy atmosphere in marketing competition, new bidders will be given preference, provided they fulfill all the tender conditions and their bid is competitive.

Requirement: The following Catering Services are required in the specifications mentioned here under for 3000 (1000 at each campus) students of all the three campuses of RGUKT located at Basar (Adilabad District), Nuzvid (Krishna District), Idupulapaya (YSR District).

Weeks	Break Fast	Lunch	Snacks	Dinner
Monday	Idly, Sambar, Chutney, Tea, Milk & Coffee	Plain Rice, Aloo Curry, Palakura Pappu, Curd, Egg	Tea/Coffee/ Milk, Biscuits	Plain Rice Mixed Veg Curry, Tomato Rasam, Pickle, Curd, Banana.
Tuesday	Rice Pongal, Chutney, Tea, Milk & Coffee	Plain Rice, Brinjal Curry, Dosakaya Pappu, Curd, Egg	Tea/Coffee/ Milk, Biscuits	Plain Rice, Tomato Drumstick Curry, Miriyala Rasam, Pickle, Curd, Banana.
Wednesday	Wada, Sambar, Chutney, Tea, Milk & Coffee	Plain Rice, Thotakura Pappu, Cauliflower Tomato Curry, Curd, Egg	Tea/Coffee/ Milk, Biscuits	Plain Rice, Bendi Masala, Sambar, Pickle, Curd, Banana
Thursday	Tomato Bath, Chutney, Pickle, Tea, Milk & Coffee	Plain Rice, Beans Carrot Curry, Gongura Pappu, Garlic Rasam, Curd, Egg	Tea/Coffee/ Milk, Biscuits	Plain Rice, Cabbage & Green Piece Curry, Pappucharu, Pickle, Curd, Banana
Friday	Bambino Upma, Tomato Sauce, Chutney, Tea, Milk & Coffee	Plain Rice, Beerakaya Tomato Curry, Tomato Rasam, Curd, Egg	Tea/Coffee/ Milk, Biscuits	Plain Rice, Gutti Vankaya Curry, Rasam, Pickle, Curd, Banana
Saturday	Dosa, Chutney, Tea, Milk & Coffee	Plain Rice, Dosakaya Tomato Curry, Sambar, Curd, Egg	Tea/Coffee/ Milk, Biscuits	Plain Rice, Bagara Baigian, Garlic Rasam, Pickle, Curd, Banana
Sunday	Chapathi, Aloo Kurma, Tea, Milk & Coffee	Chicken Curry, Veg Biryani, Aloo Kurma, Raitha, Sweet	Tea/Coffee/ Milk, Biscuits	Plain Rice, Beans, Carrot Curry, Sambar, Pickle, Curd, Banana

NOTE

A complete set of bidding documents may be purchased by interested bidders from the RGUKT contact person upon payment of the bid document price which is non-refundable. Payment of bid document price should be by demand draft / cashier's cheque or certified cheque drawn in favor of "Registrar , Rajiv Gandhi University of Knowledge Technologies " and payable at Hyderabad (India).