Ref No.: RGUKT/Proc/Catering/T16 /2013, dated.16.12.2013

### **BID DOCUMENT**

e-Procurement

**Open Competitive Bid (OCB)** 

For

**Providing Catering & House Keeping Services** 

to 1000 students
at each of the three campuses of
Rajiv Gandhi University of Knowledge
Technologies

**Proprietary & Confidential** 



RAJIV GANDHI UNIVERSITY OF KNOWLEDGE TECHNOLOGIES

Ground Floor, Vindhya C4 Building, IIIT-H Campus, Gachibowli HYDERABAD- 500 032

Phone: 040-23001830

# **Proprietary & Confidential**

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### **CONTENTS**

Description	Page No.
Newspaper advertisement	4
Time Schedule	5
Tender Form	6
Statement of important limits and values of bid	8
Tender Schedule	12
Menu	24
Financial Bid Statement	25
Quantities to be supplied	26
Bid Security (EMD) Form	27
Performance Security Form	28
Supply Agreement Form	29
Bid letter form	33
Bidder Information Sheet	34
Turnover details, Major clientele details and specifications	35
Perishable and Non-Perishable items	36
Check List	38

#### News paper advertisement

#### **E-Procurement Tender Notice**

# RAJIV GANDHI UNIVERSITY OF KNOWLEDGE TECHNOLOGIES Ground Floor, Vindhya C4 building, IIIT- H Campus, Gachibowli, HYDERABAD- 500 032

*Ref: RGUKT/Proc/ Catering /T16 /2013 dated:16.12.2013* 

Online tenders are hereby invited from reputed **Registered Suppliers/Contractors** for providing of Catering Services to 3000 students (boys & girls), i.e.1000 at each of the three RGUKT campuses located at Basar in Adilabad dist, Nuzvid in Krishna dist and R.K. Valley in YSR Kadapa dist, in AP.

1. Tenderers can download the tender schedules from e-procurement Platform <a href="www.eprocurement.gov.in">www.eprocurement.gov.in</a> from 16.12.2013 onwards. Tenderers need to submit the bids online by uploading all the required documents through <a href="www.eprocurement.gov.in">www.eprocurement.gov.in</a>. The last date for submission of tenders online is 03.01.2014 upto 05:00PM

For further details regarding Tender Notification & Specifications please visit website: <a href="https://www.eprocurement.gov.in">www.eprocurement.gov.in</a> and <a href="https://www.rgukt.in">www.rgukt.in</a>

Date:16.12.2013 Sd/Registrar

### **Time schedule of Tender related events**

# (Providing Catering & Housekeeping Services)

Bid calling date	16.12.2013
Bid Document fee	Rs. 5,000/- per campus (By way of DD
	from any Nationalized Bank)
Bid Documents Downloading Start date	16.12.2013 from 10.00AM
Bid Document Downloading End Date	03.01.2014 till 04:00PM
Pre Bid Meeting	23.12.2013 at 04:00PM
Last date for uploading documents online	03.01.2014 at 05:00 PM.
Last date for Submission of documents (hard copies)	04.01.2014 at 04:00 PM.
Technical Bid opening date/time	06.01.2014 at 04:00 PM.
Price Bid opening date/time	08.01.2014 at 4.00 PM
Contact person	Registrar, RGUKT.
Reference No.	RGUKT/Proc/Catering/T16 /2013

**Note:** The dates stipulated above are firm and under no circumstances they will be relaxed unless otherwise extended by an official notification or happen to be Public Holidays. For the assistance in the online submission issues, the bidder may contact the help desk of M/s.Vayam Technologies (e-procurement) at their e-mail address: helpdesk.eproc@vayamtech.com

Registrar

#### **SECTION - I**

#### **INVITATION FOR BIDS**

Reference: No.RGUKT /Proc/Catering /T16/2013 Dated:16.12.2013

**Subject:** Tender for providing Catering Services and Housekeeping (for kitchen & dining halls) to the 3000 students of RGUKT i.e.1000 students at each campus located at Basara (Adilabad Dist), Nuzvid (Krishna Dist) and RK Valley (YSR Dist).— Reg..

#### Sir/Madam,

- 1) Bids are invited on the e-procurement platform from the Registered Suppliers/contractors for providing of Catering Services to 1000 students at each of the three campuses of RGUKT located at Basara (Adilabad Dist), Nuzvid (Krishna Dist) and R K Valley (YSR Kadapa Dist). The details of bidding conditions and other terms can be downloaded from the electronic procurement platform of Government of Andhra Pradesh i.e. <a href="https://www.eprocurement.gov.in">www.eprocurement.gov.in</a>
- 2) Bidders would be required to register on the e-Procurement market place "www.eprocurement.gov.in" and submit their bids online. On registration with the e-Procurement market place they will be provided with a user id and password by the system through which they can submit their bids online.
- 3) The bidders need to scan and upload the required documents as per the Check list given. Such uploaded documents pertaining to technical bid need to be attached to the tender while submitting the bids on line. The attested copies of all these uploaded documents of technical bid, signed undertaking of tenderer should be submitted off line to Registrar, RGUKT, Hyderabad by 04.00 PM of 04.01.2014. The RGUKT will consider only the bids submitted through on-line over the copies of the paper based bids.
- 4)
- a) The participating bidder/s will have to pay non-refundable tender processing fee Rs.5000/- per campus (i.e. if the bidder participating for providing catering services for only one campus they need to pay Rs.5000/-, if it is for two campuses they need to pay Rs.10000/- and for three campuses it is Rs.15,000/-), in the form of Demand Draft drawn from any Nationalized Bank, in favour of Registrar, RGUKT, Hyderabad.
- b) Further the bidder/s shall furnish, as part of it bid, the Bid security for the amounts specified in the Section-II of Tender Document be paid in the form of an unconditional and irrevocable Bank Guarantee issued by any Nationalized

bank in the standard format as shown in the Tender Schedule or a crossed Demand Draft drawn in favour of Registrar, RGUKT, Hyderabad along with bids.

- c) Further all the participating bidders have to electronically pay a non-refundable transaction fee to M/s. APTS, the service provider through "Payment Gateway Service on E-Procurement platform", as per the Government Orders placed on the e-procurement website.
- d) RGUKT will not accept the tenders from blacklisted companies or undependable Suppliers whose past performance with RGUKT was found poor due to delayed and/or erratic supplies and those with frequent product failures, and also against whom there have been adverse reports of Sub-Standard Quality / Poor Service of Equipment supplies, as defined in the other parts of the Bidding document.

For any clarification and further details on the above tender please contact Telephone No: 040-23001830 or Contact Person during office hours.

SECTION-II
STATEMENT OF IMPORTANT LIMITS/VALUES RELATED TO BID

Item	Description
	Schedule-I (Basar campus): Rs.1,50,000/- Schedule-II (Nuzvid campus): Rs.1,50,000/- Schedule-III (RK Valleycampus): Rs.1,50,000/-
EMD (separately per each campus/schedule)	(by way of Demand Draft from any Nationalised Bank or by way of Irrevocable Bank Guarantee from any Nationalised Bank. DD/BG from other than Nationalised Banks will not be accepted)
Bid Validity Period	90 days from the date of opening of commercial bid
EMD Validity Period	90 days from the date of opening of commercial bid
Variation in quantities/number of residents	± 30 %
Period for furnishing performance Security	Within 10 days from date of receipt of award
Delivery Schedule	Bidder must be prepared to deliver the services as per the schedule of the concerned campus.
Performance security value	10% of contract value
Performance security validity period	25 months from date of commencement of services.
Period for signing the order Acceptance	Within 7 days from date of receipt of notification of award
Payment terms	
Payment of bill	Every fortnight (15 days) Within 7 days from the date of submission of the bill.
Penalty detection based on the performance scale 1-10	The vendor should ensure (a) Timeliness of service, (b) Tidiness of the surroundings, (c) Wearing of Uniform by Catering Contractor Employees while on Duty, (d) Quality of food to all dinning members, (e) Quantity of food as per menu i.e., no. of grams/actual consumption whichever is higher, and (f) Behavior and Courtesy of contractor employees towards dinning members.

	i. The performance of the Vendor in the above
	catering services will be assessed every
	fortnight by a 'Food Committee' constituted
	for the purpose with students and staff, and
	payment of bills by RGUKT will be in
	accordance with the performance index on a
	10-point scale.
	ii. The Vendor will abide by the ratings given
	by the 'Food committee' and the schedule of
	payment for different ratings are as under:
	≥8 - 100 %
	< 8 and ≥7 - 95 %
	< 7 - 90 %
	< 6 - the contract is liable to be
	terminated.
	iii. Students' feed-back will also be obtained
	directly on a 5-point scale as part of a food
	survey report. and the schedule of payment for different ratings are as under:
	≥ 3.5 - 100 %
	$< 3.5 \text{ and } \ge 3.0 - 95 \%$
	<3 - 90 %
	Students non-response on exercising their
	option for Performance Index may be
	considered as "satisfactory to good to very
	good" and may be given default 4 out of 5
	weight-age.
	Both (ii) & (iii) should be satisfied.
	iv. If a service provider earning 06(six) 5%
	penalties or equivalent in a year during the
	contract period, the contract is liable for
	cancellation.
	v. If the contract is terminated for the above
	reason(s) mentioned, the performance
	security will be forfeited.
	> RGUKT will place order on identified successful
	bidder.
	➤ All the payments shall be made directly by RGUKT
Placing work order	to the successful bidder as per the tender terms and
	conditions.
	➤ If decided RGUKT can split the order basing on the
	quoted price and service track record. The decision
	of RGUKT is final in this regard.

Transaction Fee	Transaction fee: All the participating bidders who submit the bids have to pay an amount @ 0.03% of their final bid value online with a cap of Rs. 10,000/- for quoted value of purchase up to Rs.50 crores and Rs.25000/- if the purchase value is above Rs.50 crores & service tax applicable @ 12.36% as levied by Govt. of India on transaction fee through online in favour of MD, APTS. The amount payable to APTS is non refundable.		
Transaction Fee Payable to	The Managing Director, A.P. Technology Services Ltd., Hyderabad		
Bid submission	OnLine.  Bidders are requested to submit the bids after issue of minutes of the pre bid meeting duly considering the changes made if any, during the pre bid meeting. Bidders are totally responsible for incorporating/complying the changes/amendments issued if any during pre bid meeting in their bid.		
Procedure for Bid Submission	Bids shall be submitted online on <a href="https://www.eprocurement.gov.in">www.eprocurement.gov.in</a> platform  1. The participating bidders in the tender should register themselves free of cost on e-procurement platform in the website <a href="https://www.eprocurement.gov.in">www.eprocurement.gov.in</a> 2. Bidders can log-in to e-procurement platform in Secure mode only by signing with the Digital certificates. 3. The bidders who are desirous of participating in e- procurement shall submit their technical bids, price bids as per the standard formats available at the e-market place. 4. The bidders should scan and upload the respective documents in Pre-Qualification and Technical bid documentation including EMD. The bidders shall sign on all the statements, documents certificates uploaded by them, owning responsibility for their correctness/authenticity. 5. The hard copies of all the uploaded Technical documents to be attested by a Gazetted Officer or properly notarized.		

	6. The rates should be quoted in online only
	1. After uploading the documents, the copies of the uploaded technical bid documents, original Demand Drafts in respect of Bid Security and Bid document fee are to be submitted by the bidder to the "The Registrar, RGUKT, Vindhya-C4 Building, IIIT Campus, Gachibowli, Hyderabad-32", by 04:00PM on 04.01.2014.
Other conditions	Failure to furnish any of the uploaded documents, certificates, will entitled in rejection of the bid. The RGUKT shall not hold any risk on account of postal delay. Similarly, if any of the certificates, documents, etc., furnished by the Bidder are found to be false / fabricated / bogus, the bidder will be disqualified, blacklisted, action will be initiated as deemed fit and the Bid Security will be forfeited.
	2. RGUKT will not hold any risk and responsibility regulating non-visibility of the scanned and uploaded documents.
	3. The Documents that are uploaded online on e-market place will only be considered for Bid Evaluation.
	4. Important Notice to Contractors, Suppliers and Department users (i) In the endeavor to bring total automation of processes in e-Procurement, the Govt. has issued orders vide G.O.Ms.No. 13 dated. 5.7.2006 permitting integration of electronic Payment Gateway of ICICI/HDFC/Axis Banks with e-Procurement platform, which provides a facility to participating suppliers / contractors to electronically pay the transaction fee online using their credit cards.

#### **TENDER SCHEDULE**

#### 1. PREAMBLE:

The Registrar, Rajiv Gandhi University of Knowledge Technologies (RGUKT), Hyderabad invites sealed tenders from registered suppliers/contractors to provide Catering Services and Housekeeping for three campuses of RGUKT located at Basara (Adilabad Dist), Nuzvid (Krishna Dist) and R K Valley (Kadapa Dist).

#### 2. SCOPE OF WORK:

Providing catering services with House Keeping (for kitchen and dining halls) to the 3000 students of RGUKT i.e.1000 students at each campus located at (I) Basara (Adilabad Dist) (II) Nuzvid (Krishna District) and (III) R.K.Valley (YSR District). The evaluation of Financial Bid is done Institute-wise.

Rajiv Gandhi University of Knowledge Technologies provides residential accommodation with boarding and lodging for the students, Mentors and Administrative Staff of three campuses located at Basara (Adilabad District), Nuzvid (Krishna District) and R.K. Valley (YSR District) who come for learning at the three campuses of RGUKT.

The Caterer should prepare the food items at each of the three RGUKTs premises.

The Caterer should provide at each of the three campuses, supervisory and other staff in the Dining Halls and kitchen as given below:

i. There are two kitchens attached to the Dining halls. The caterer will carry out regular cleaning and maintenance of dining halls, Kitchen, Kitchen equipment and Utensils. LPG connection is provided in the kitchen, but actual cost of the gas consumed will be borne by the caterer.

- ii. Cost of procuring and utilizing cleaning material for dining halls, Kitchen,Kitchen equipment and Utensils, is the responsibility of the caterer.
- iii. Electricity consumed in the kitchen will be chargeable as per tariff of APTrans Co., which is being supplied to each campus.
- iv. Water consumed in Kitchen & Dining will be chargeable as per the rates of the municipalities/Municipal corporation/Panchayats.

RGUKT will provide required and sufficient good quality equipment's like Utensils crockery, cutlery, table linen, serving equipment etc., to be used in the dining halls and kitchen.

#### 3. PERIOD of CONTRACT:

The contract period will be for Two Years (2years) from the date of commencement of services. However, the period of contract may be extended under unavoidable circumstances.

#### 4. EARNEST MONEY DEPOSIT / SECURITY DEPOSIT:

4.1 The tender should be accompanied by Earnest Money Deposit (EMD) for Rs.1,50,000/- per each campus (campus wise separately) by way of crossed Demand Draft /Bank Guarantee drawn from any Nationalized Bank in favor of "Registrar, RGUKT" payable at Hyderabad.

Tenders received without EMD will be summarily rejected.

Forfeiture of the EMD will be made in the following events:

- 4.1.1 Withdrawal of bid during the bid validity period.
- 4.1.2 In case of successful bidder, if the bidder fails to sign the contract in time or fails to submit performance guarantee.

#### **5 PERFORMANCE SECURITY:**

5.1 The successful bidder has to deposit 10% of the total contract value as performance security deposit in the form of Bank Guarantee from any nationalized bank.

- 5.2 The Performance Security Deposit / Bank Guarantee of successful tenderer will be retained for the period of contract in force and will be returned after expiry of the contract period, after deducting the outstanding liabilities if any.
- 5.3 The Performance Security Deposit / Bank Guarantee shall not carry any interest.

#### 6. ELIGIBILITY CRITERIA:

- 6.1 This bid is open to all firms within India who are eligible to do business under relevant Indian laws as in force at the time of bidding, subject to meeting the pre-qualification criterion.
- 6.2 The bidder should have adequate experience in providing of such Catering Services and Housekeeping as required in the tender. Bidder should furnish proof of having provided such services as required in the tender in the last 3 financial years i.e. 2010-11, 2011-12 and 2012-13 to the amount of at least **Rs.1.00 Crore** per each financial year. A Certificate of the Bidders turnover in Rupees must be enclosed and be duly certified by firm of Chartered Accountants.
- 6.3 The experience in institutional catering is required.
- 6.4 He should furnish satisfactory performance certificate from the parties concerned to whom bulk supplies were catered, in case such supplies were made. RGUKT may contact any such parties to elicit details.
- 6.5 Bidder should be registered under VAT Act/CST Act with the relevant State Sales Tax Authorities. He should furnish along with the bid document, the relevant VAT/CST Registration Document and PAN/TAN Card copies.

All bidders shall also include the following information and documents with their tenders.

**6.5.1** Copies of original documents defining the constitution or legal statutes, place of registration, and principal place of business of the

- bidding firm/entity, written power of attorney of the signatory of the Bid to commit the Bidder.
- **6.5.2** Number of employees owned by the bidder, labour license and PF/ESI Proof.
- 6.5.3 Latest Income Tax Saral form / Returns filed
- **6.5.4** List of Present Clientele with contact address & telephone numbers.
- **6.5.5** Food License Certificate.
- 6.6 The certificates furnished by the bidder along with technical bid should be attested by a Gazetted Officer along with his signature.
- 6.7 The bidders must submit all relevant documentary evidence to demonstrate their eligibility for considering their bid. The tenders received without the above documents will be rejected.
- 6.8 Experience in serving Andhra food at least for one year is mandatory.
- 6.9 To encourage healthy atmosphere in marketing competition, RGUKT likes to have 4 different providers (at least three) operating at any time in each campus and preference will be given to bidders other than those who are presently operating in the other messes of the campuses, provided they fulfill all the tender conditions and their bid is competitive.

#### 7. INSTRUCTIONS TO BIDDERS

- \* The bidder may quote for one or more campuses. However he has to quote separately for each campus(i.e. Basar, Nuzvid and RK Valley).
- \* The evaluation of financial bid is done institute wise.
  - 7.1 Tenders with over writings, alterations etc., will not be admitted unless they are attested by the bidder. Where there is a discrepancy between the amount (Rupees) in figures and words, the price, which is least of the two, will prevail.

- 7.2 Bid should be strictly in conformity with the Terms and Conditions mentioned in the tender schedule.
- 7.3 Bidders are expected to examine all the terms and instructions mentioned in the tender schedule and prepare their proposals accordingly. Failure to provide all requisite information will be at the bidders' own risk and may result in the rejection of the tender.
- 7.4 All assertions made in connection with the tender are to be supported/ substantiated by relevant documents. The Registrar, RGUKT reserves the right to verify the credentials of the bidder as per the eligibility criteria.
- 7.5 The Registrar, RGUKT will notify the bidder whose tender has been accepted.
- 7.6 The successful bidder shall execute an agreement with RGUKT on Non-judicial stamp paper worth Rs.100/- agreeing to all the conditions of the contract within one week upon intimation of acceptance of Tender. The successful bidder has to submit performance security guarantee after taking Letter of Intent but before having contract agreement. Failure on enter into an agreement within the stipulated time will result in forfeiture of the EMD.

The Registrar, RGUKT reserves the right to issue instructions / modifications at any point of time before award of contract.

#### 8. METHOD OF SUBMISSION:

Bids shall be submitted online on <a href="https://www.eprocurement.gov.in">www.eprocurement.gov.in</a> Platform.

- 8.1. The participating bidders in the tender should register themselves free of cost on e-procurement platform in the website <a href="https://www.eprocurement.gov.in">www.eprocurement.gov.in</a>
- 8.2. Bidders can log-in to e-procurement platform in Secure mode only by signing with the Digital certificates.
- 8.3. The bidders who are desirous of participating in e-procurement shall submit their technical bids, price bids as per the standard formats available at the e-market place.

- 8.4. The bidders shall sign on all the statements, documents certificates uploaded by them, owning responsibility for their correctness/authenticity.
- 8.5. The bidders should scan and upload the respective documents in Technical Documentation as per the check list.
- 8.6. After uploading the documents, the copies of the uploaded technical bid documents and original Demand Drafts in respect of Bid Security and Bid document fee are to be submitted by the bidder to the "The Registrar, RGUKT, Vindhya-C4 Building, IIIT Campus, Gachibowli, Hyderabad-32", by <u>04:00PM on 04.01.2014.</u>
- 8.7. Failure to furnish any of the uploaded documents, certificates, will entitled in rejection of the bid. The RGUKT shall not hold any risk on account of postal delay. Similarly, if any of the certificates, documents, etc., furnished by the Bidder are found to be false / fabricated / bogus, the bidder will be disqualified, blacklisted, action will be initiated as deemed fit and the Bid Security will be forfeited.
- 8.8. RGUKT will not hold any risk and responsibility regulating non-visibility of the scanned and uploaded documents.
- 8.9. The Documents that are uploaded online on e-market place will only be considered for Bid Evaluation.
- 8.10. Important Notice to Contractors, Suppliers and Department users (i) In the endeavor to bring total automation of processes in e-Procurement, the Govt.hasissued orders vide G.O.Ms.No. 13 dated. 5.7.2006 permitting integration of electronic Payment Gateway of ICICI/HDFC/Axis Banks with e-Procurement platform, which provides a facility to participating suppliers / contractors to electronically pay the transaction fee online using their credit cards.

In case of consortium either the prime bidder or the consortium partner can purchase the bid document. The bid can be filed either with user ID of prime bidder or consortium partner.

8.11. The rates should be quoted online only.

#### 9. EVALUATION PROCEDURE:

- 9.1 The Tenders will be opened on 06.01.2014 at 04:00 PM by the Registrar, RGUKT or his authorized representative in the presence of the bidders or their authorized representative who may be present at that time.
- 9.2 The Technical Bids will be opened first on 06.01.2013 at 04.00 PM. The tenders will be evaluated so as to ascertain the capability of the bidders to provide the catering services and also to assess whether the bidder satisfies the eligibility criteria as detailed in Clause:6 above.
- 9.3 The rejection of the bidder on technical grounds will be based on the failure to meet eligibility requirements.
- 9.4 Price Bid of only those bidders, who have fulfilled the eligibility criteria specified in Clause '6' and '9.2' above, will be considered and who does not fulfill the eligibility criteria will not be considered and their tender stands rejected.
- 9.5 Any claims or disputes raised by the unsuccessful bidders in respect of selection process and non-allotment of award will have no legal validity and will not be enforceable against the RGUKT. No further correspondence will be entertained regarding the disqualification.
- 9.6 The Registrar, RGUKT reserves the right to accept or reject any / or all the tenders without assigning any reasons whatsoever. The Registrar, RGUKT also reserves the right to cancel the selection process for award of the contract at any time. The decision of the Registrar, RGUKT is final and binding.

#### 10. PENALTY CONDITIONS:

10.1. The vendor should ensure (a) Timeliness of service, (b) Tidiness of the surroundings, (c) Wearing of Uniform by Catering Contractor Employees while on Duty, (d) Quality of food to all dinning members, (e) Quantity of food as per menu i.e., no. of grams/actual consumption whichever is higher, and (f) Behavior and Courtesy of contractor employees towards dinning members.

- 10.2. The performance of the Vendor in the above catering services will be assessed every fortnight by a 'Food Committee' constituted for the purpose with students and staff, and payment of bills by RGUKT will be in accordance with the performance index on a 10-point scale.
- 10.3. The Vendor will abide by the ratings given by the 'Food committee' and the schedule of payment for different ratings are as under:

```
≥8 - 100 %

< 8 and ≥7 - 95 %

< 7 - 90 %

< 6 - the contract is liable to be terminated.
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10.4. Students' feed-back will also be obtained directly on a 5-point scale as part of a food survey report. and the schedule of payment for different ratings are as under:

```
≥ 3.5 - 100 %
< 3.5 and ≥3.0 - 95 %
<3 - 90 %
```

- Students non-response on exercising their option for PI may be considered as "satisfactory to good to very good" and may be given default 4 out of 5 weight-age.
- Both 10.3 & 10.4 should be satisfied.
- 10.5. If a service provider earning 06(six) 5% penalties or equivalent in a year during the contract period, the contract is liable for cancellation.
- 10.6. If the contract is terminated for the above reason(s) mentioned, the performance security will be forfeited.

#### 11. VALIDITY OF THE TENDER/BID

The Tender shall remain valid for a period of Two Years from the date of opening of commercial bid. However, the period may be extended under unavoidable circumstances.

#### 12. GENERAL TERMS & CONDITIONS

- 1. The Service Provider will cover all the jobs specified in the "Scope of Work".
- 2. The word 'Services' wherever used, means the services indicated in the Scope of Work.

- 3. The Service Provider should ensure their strict supervision round the clock and also ensure to coordinate with the Officer deputed by RGUKT IIIT at the respective place.
- 4. The Service Provider shall have adequate communication facilities to communicate with RGUKT officials and materials to be used shall be as listed out in the Scope of Work.
- 5. The Service Provider shall properly deploy their personnel for various kinds of work enumerated in Scope of Work.
- 6. The Service Provider shall furnish such of the statements related to deployment of personnel to the representative of RGUKT as and when called for
- 7. The service provider shall provide at his own cost proper uniforms (to be approved by RGUKT) for their personnel.
- 8. The personnel so deployed will be issued with photo-identity cards provided by the service provider under his signature, company's name and seal, which shall be displayed by them while on duty.
- 9. The Service Provider shall ensure that all the security regulations of RGUKT, are strictly adhered to and complied with by the persons engaged by him to provide the service. Any violation of security regulations will be at the cost and risk of service provider.
- 10. The Service Provider shall not engage any Sub-Contractor or transfer the contract to any other person in any manner.
- 11. The service provider will be solely responsible for complying with various labour laws as applicable from time to time in respect of persons so employed/engaged by him and he shall be solely responsible for any breach or violation of any or all of the provisions of the labour laws as applicable from time to time.
- 12. The Vendor will be solely responsible for any damage to property / premises of RGUKT campuses due to negligence or otherwise.
- 13. The service provider shall be personally responsible for any theft, dishonesty, and/or, disobedience on the part of personnel provided by him for this service.
- 14. The service provider should execute the work as per the scope of work under his own supervision or should have his own supervisor(s) who should be accessible over Mobile Phone.
- 15. The Supervisor so provided shall maintain and furnish records of related to such deployment of personnel to representative of RGUKT campuses.

- 16. The service provider/caterer will have to observe the rules and regulations as laid down by the Municipal Corporation of Respective locations for preservation of health and hygiene and also meet the statutory requirements of the State/Central Government regulations regarding Payment of minimum wages, Provident fund, Contract Labour Act, ESI Act, etc., as applicable from time to time.
- 17. The persons employed by the service provider/caterer for the above said purpose will be solely the employees of the caterer. RGUKT, will have no privity of contract with them nor will they be entitled to any access/dealing with RGUKT and at the time of accidents for any reason compensations have to be payable by the contractor.
- 18. The bidder has to insure the staff working with him at his own cost.
- 19. The Service provider/caterer will ensure that equipment provided by RGUKT and furniture and fixtures are not in any way damaged, misused or mishandled. Any equipment/items provided by RGUKT to the service provider/caterer, which is damaged will be replaced/repaired by the party at their own cost.
- 20. In the event of any breach and / or failure on the part of the Caterer / Service provider to comply with the said terms & conditions of the contract, the contract will be terminated forthwith. RGUKT also reserves the right to cancel/suspend the contractual period for any reason whatsoever without assigning any reason and no liability shall be incurred by RGUKT in the event of the aforesaid cancellation/suspension. However, under the normal circumstances the RGUKT will give 30 days' notice before the said cancellation/suspension.
- 21. The service provider will be solely responsible for complying with various labour laws as applicable from time to time in respect of persons so employed/engaged by him and he shall be solely responsible for any breach or violation of any or all of the provisions of the labour laws as applicable from time to time.
- 22. The providing of Catering Services and Housekeeping shall be done for 3000 students (1000 at each campus) (Boys & Girls) at all the three campuses of RGUKT located at
  - 1. Basara, Adilabad District
  - 2. Nuzvid, Krishna District
  - 3. R K Valley, YSR District

#### 13. **DISPUTES**:

All disputes and differences of any kind whatsoever arising out of or in connection with the contract, whether during or after completion of contract will be settled amicably (by negotiations) and the RGUKT's decision shall be final on all such matters and shall be binding on the Bidder.

#### 14. DISCLAIMER:

- 14.1. Neither RGUKT nor its employees make any representation or warranty as to the accuracy, reliability or completeness of the information in this tender schedule and it is not possible for the RGUKT to consider the investment objective, financial situation and particular needs of each party who reads or uses the Tender Schedule. Certain prospective Bidders may have a better knowledge of the scope of work than others. Each prospective Bidder should conduct his or her own investigations and analysis and check the accuracy, reliability and completeness of the information in the Tender schedule and obtain independent advice from appropriate sources.
- 14.2. Registrar, RGUKT reserves the right to reject any or all the Bids submitted in response to this request for Proposal at any stage without assigning any reasons whatsoever.
- 14.3. Registrar, RGUKT reserves the right to change any or all of the provisions of this Request for Proposal.

#### **15.** REJECTION OF TENDERS:

- 15.1. The Registrar, RGUKT reserves the right to cancel the tender process and reject all tenders at any time prior to the award of contract without thereby incurring any liability as against the affected bidder or any obligations to inform the affected bidder of the grounds of acceptance or rejection.
- 15.2. No bidder is entitled to withdraw his or her offer after submission. In case of such withdrawal, the EMD deposited along with the tender schedule shall stand forfeited.

**16.** For breach of any of the conditions prescribed in the tender or as specified by the RGUKT from time to time, the EMD is liable to the forfeited. Decision of the Registrar, RGUKT in this regard is final and binding on bidder.

### **REQUIREMENT:**

The following Catering Services are required in the specifications mentioned here under for 3000 (1000 at each campus) students of all the three campuses of RGUKT located at Basar (Adilabad District), Nuzvid (Krishna District), RK Valley (YSR Kadapa District).

Weeks	Break Fast	Lunch	Snacks	Dinner
Monday	Idly, Sambar,	Plain Rice, Aloo	Tea/Coffee/	Plain Rice Mixed Veg
	Chutney,	Curry, Palakura	Milk,	Curry, Tomato
	Tea , Milk &	Pappu, Curd,	Biscuits	Rasam, Pickle, Curd,
	Coffee	Egg		Banana.
Tuesday	Rice Pongal,	Plain Rice,	Tea/Coffee/	Plain Rice, Tomato
	Chutney, Tea,	Brinjal Curry,	Milk,	Drumstick Curry,
	Milk & Coffee	DosakayaPappu,	Biscuits	MiryalaRasam,
		Curd, Egg		Pickle, Curd,
				Banana.
Wednesday	Wada, Sambar,	Plain Rice,	Tea/Coffee/	Plain Rice, Bendi
	Chutney, Tea,	ThotakuraPappu	Milk,	Masala, Sambar,
	Milk & Coffee	,Cauliflower	Biscuits	Pickle, Curd, Banana
		Tomato Curry,		
		Curd, Egg		
Thursday	Tomato Bath,	Plain Rice, Beans	Tea/Coffee/	Plain Rice, Cabbage
	Chutney,	Carrot Curry,	Milk,	& Green Piece Curry,
	Pickle, Tea,	GonguraPappu,	Biscuits	Pappucharu, Pickle,
	Milk & Coffee	Garlic Rasam,		Curd, Banana
		Curd, Egg		
Friday	Bambino	Plain Rice,	Tea/Coffee/	Plain Rice,
	Upma, Tomato	Beerakaya	Milk, Biscuits	GuttiVankaya Curry,
	Sauce,	Tomato Curry,		Rasam, Pickle, Curd,
	Chutney, Tea,	Tomato Rasam,		Banana
	Milk & Coffee	Curd, Egg		
Saturday	Dosa,	Plain Rice,	Tea/Coffee/	Plain Rice,
	Chutney, Tea,	Dosakaya	Milk,	BagaraBaigian, Garlic
	Milk & Coffee	Tomato Curry,	Biscuits	Rasam, Pickle, Curd,
		Sambar, Curd,		Banana
		Egg		
Sunday	Chapathi,	Chicken Curry,	Tea/Coffee/	Plain Rice, Beans,
•	AlooKurma,	Veg Biryani,	Milk,	Carrot Curry,
	Tea, Milk &	AlooKurma,	Biscuits	Sambar, Pickle, Curd,
	Coffee	Raitha, Sweet		Banana

#### **Financial Bid**

Catering Services for 1000 at Basar (Adilabad Dist), 1000 at Nuzvid (Krishna Dist) and 1000 at R.K. Valley (YSR Kadapa Dist). The bidder may quote for one or more Campuses. However, the bidder has to quote separately for each Institute.

Please quote amounts in numerals and words per head per day at each Campus for the menu mentioned in the document

#### **SCHEDULE -I**

Campus Location	Price per head per day (Rs.) (inclusive of all taxes etc.)
1	2
Basar	

#### **SCHEDULE -II**

Campus Location	Price per head per day (Rs.) (inclusive of all taxes etc.)	
1	2	
Nuzvid		

#### **SCHEDULE -III**

Campus Location	Price per head per day (Rs.) (inclusive of all taxes etc.)
1	2
RK Valley	

Note:

- 1) BIDDERS SHOULD ONLY QUOTE FOR CAMPUS/SCHEDULE, TO WHICH THEY ARE APPLYING AND SUBMITTED THE EMD.
- 2) The rates quoted by the bidders shall be inclusive of all taxes etc.
- 3) The bidders have to strictly follow the formats available online with out any change in *Particulars & Format Nos.*
- 4) Please quote amounts in numerals and words per head per day at each Campus for the menu mentioned in the document

(Signature of Bidder)

# Quantities to be supplied

S.No.	Description for Week
	PLAIN RICE (actual consumption)
1	TAMARIND RICE (actual consumption)
	VEGETABLE PULAV (actual consumption)
	TOMATO RICE (actual consumption)
2	DAL WITH VEG thick Consistency
2	DAL WITH LEAFY GREEN VEG Thick Consistency
3	VEG FRY
4	VEG CURRY
5	EGG CURRY
6	CHUTNEY - FRESH
7	PICKLE
8	RASAM (actual consumption)
9	SAMBAR (actual consumption)
10	VEG PULUSU
11	CURD (actual consumption)
	RAITA (actual consumption)
12	CHICKEN (weekly once preferably Sunday)

(Signature of Bidder)

### RGUKT. Ref. No: RGUKT/Proc/Catering/T 16/2013

### BID SECURITY(EMD) FORM

(To be issued by any Nationalized Bank in India and having at least one branch in Hyderabad)

	•	
	ated(Date). For th	(here in after called " the Bidder") has submitted ne execution of(here in after called
KNOW A	LL MEN By these present that	t WEhaving our
bound ur "The RGI	nto the Rajiv Gandhi Univers  JKT") in the sum of	(hereinafter called the "Bank") are ity of Knowledge Technologies,. (hereinafter calledfor which payment well and truly to be made and assignees by these presents.
The cond	itions of these obligations are:	
2. If the period 1)	bidder, having been notified of of bid validity  Fails or refuses to execute the Fails or refuses to furnish the requirement;  We undertake to pay the RG written demand, without provided that in its demand is due to it, owing to the specifying the occurred condition.  This guarantee will remain its demand is due to it.	UKT up to the above amount upon receipt of its first the RGUKT having to substantiate its demand, the RGUKT will note that the amount claimed by it occurrence of one or both of the two conditions,
	Place:	Signature of the Bank
	Date:	and seal.

# RGUKT Ref. No. RGUKT/Proc/Catering/T16/2013

### PERFORMANCE SECURITY FORM

(To be issued by any Nationalized Bank in India a	and having at least one branch in Hyderabad)
To:( Address of RGUKT)	
WHEREAS (Name of Vendoundertaken, in pursuance of	or) hereinafter called "the Vendor" has
Contract NoDated,(Date), Servicescalled "the Contract" AN in the said Contract, that the Vendor shall recognized bank for the sum specified the supplier's performance Obligations in accorda WHEREAS we have agreed to give the Vendo	D WHEREAS it has been stipulated by you furnish you with a Bank guarantee by a crein as security for compliance with the ance with the Contract.
THEREFORE WE hereby affirm that we are Coof the Vendor, up to a total of Rs	Guarantors and responsible to you, on behalf and we undertake to pay you, upon your o be in default under Rs (Amount of
This guarantee is valid until theday of .	(Date)
Place:	Signature of Guarantors
Date:	and Seal.

### **SUPPLY AGREEMENT FORM**

	HIS AGREEMENT made the day of (Month) (Year). Between the Rajiv niversity of Knowledge Technologies (hereinafter "the RGUKT") the first party  AND
	(Name of Vendor) of (City and Country of Vendor) (Hereinafter "the of the second party:
This	agreement of the two parties read as follows:
Pro	oject No: RGUKT/Proc/Catering/T16/2013 dated.16.12.2013.
	ect Title: Providing Catering & Housekeeping services (in the mess area) to t 1000 students at each of the three campuses of RGUKT.
1.0	RGUKT called for OBC tender for providing Catering Services for about 1000 residents each of the RGUKT campuses at Basara, Nuzvid and RK Valley (Name of the Vendor), is the L1 vendor for catering services to Campus, and the vendor has agreed to provide the said services @ Rs per head per day (including all taxes) as per the menuscheduled in this agreement. The vendor has submitted Bank Guarantee vide BGNo: Dt, issued by (Name of the Bank & Branch), which is valid up to The vendor was issued the work order No RGUKT/Proc/Catering/T16/2013, Dt, subject to the following terms and conditions and the schedules I, II and III appended.
2.0. <b>T</b>	ERMS AND CONDITIONS:
2.1.	The Vendor shall provide Catering Service (Breakfast, Lunch, Tea & Snacks and Dinner) to about 1000 residents at RGUKT Campus in District as per the menu listed in the appended schedule-1 for a consideration of Rs per head per day inclusive of all taxes.
2.2.	The Vendor should not change the menu listed in schedule-I&II without the explicit permission from the concerned RGUKT authorities. The vendor should oblige any minor changes to the menu suggested from time to time by the concerned RGUKT authorities within the approved rates per head.
2.3.	The vendor will ensure that the cooked and uncooked food is stored properly and no stale food is served. In case of any food poisoning, the contractor will be held solely responsible and will be penalized besides legal action.
2.4.	The Vendor should execute the work as per the 'Scope of Work' under his own supervision. No sub-contracting is permissible.

- 2.5. The Vendor should employ sufficient number of supervisory and other staff in the dining halls and kitchen, and deploy them for various kinds of work enumerated in 'Scope of Work' in an efficient manner. The personnel so deployed will be issued with proper uniform (as approved by RGUKT) by the Vendor, and photo-identity cards under his signature, company's name and seal, which shall be displayed by them while on duty. The Vendor shall furnish such of the statements related to deployment of personnel to the representative of RGUKT as and when called for.
- 2.6. The persons so employed by the Vendor/caterer for the said purpose will be solely the employees of the caterer. RGUKT, will have no privity of contract with them nor will they be entitled to any access/dealing with RGUKT, and at the time of accidents for any reason compensations have to be payable by the contractor.
- 2.7. The Vendor will be solely responsible for complying with various labour laws as applicable from time to time in respect of persons so employed/engaged by him and he shall be solely responsible for any breach or violation of any or all of the provisions of the labour laws as applicable from time to time.
- 2.8. The Vendor will have to observe the rules and regulations as laid down by the Municipal Corporation of respective locations for preservation of health and hygiene, and also meet the statutory requirements of the State/Central Government regulations regarding Payment of minimum wages, Provident fund, Contract Labour Act, ESI Act, etc., as applicable from time to time.
- 2.9. The Vendor has to insure the staff working with him at his own cost.
- 2.10. The Vendor shall ensure that all the security regulations of RGUKT, are strictly adhered to and complied with by the persons engaged by him to provide the service. Any violation of security regulations will be at the cost and risk of the Vendor.
- 2.11. The Vendor should ensure their strict supervision round the clock and also ensure to coordinate with the Officer deputed by RGUKT at the respective campus.
- 2.12. The Vendor shall be personally responsible for any theft, dishonesty, and/or, disobedience on the part of personnel provided by him for this service.
- 2.13. The vendor will carry out regular cleaning and maintenance of dining halls, Kitchen, Kitchen equipment and Utensils. Procurement and utilization of cleaning material (Schedule-III) for dining halls, Kitchen, Kitchen equipment and Utensils, is the responsibility of the caterer and the cost is included in the rate quoted.

- 2.14. The Vendor shall not engage any sub-contractor or transfer the contract to any other person/firm in any manner.
- 2.15. The Vendor will ensure that equipment provided by RGUKT and furniture and fixtures are not in any way damaged, misused or mishandled. Any equipment /items provided by RGUKT to the Vendor/caterer, which is damaged will be replaced/repaired by the party at their own cost.
- 2.16. The Vendor shall be solely responsible either for any injury, damage, accident to the workman employed by the agency or for any loss or damage to the equipment/property in the areas of work as a result of negligence/carelessness of its workers.
- 2.17. The Vendor will pay for the cost of LPG, Electricity, and Water consumed in the kitchen and messes, as per the approved rates of APTrans Co, Municipalities / Municipal corporation / Panchayats etc.

#### 3.0. **DISPUTES**:

3.1. In case of any disputes or differences arising at any time between the parties in respect of this Catering and Housekeeping, they shall be resolved in accordance with and subject to the provisions of Indian Arbitration Act 1940, and courts at Hyderabad shall have jurisdiction in all matters arising out of or connected with this agreement. Further, this agreement is subject to laws of India alone.

#### **4.0. PENALTY CONDITIONS:**

- 4.1. The vendor should ensure (a) Timeliness of service, (b) Tidiness of the surroundings, (c) Wearing of Uniform by Catering Contractor Employees while on Duty, (d) Quality of food to all dinning members, (e) Quantity of food as per menu i.e., no. of grams/actual consumption whichever is higher, and (f) Behavior and Courtesy of contractor employees towards dinning members.
- 4.2. The performance of the Vendor in the above catering services will be assessed every fortnight by a 'Food Committee' constituted for the purpose with students and staff, and payment of bills by RGUKT will be in accordance with the performance index on a 10-point scale.
- 4.3. The Vendor will abide by the ratings given by the 'Food committee' and the schedule of payment for different ratings are as under:

 $\geq 8$  - 100 % < 8 and  $\geq 7$  - 95 % < 7 - 90 % < 6 - the contract is liable to be terminated.

4.4.	Students' feed-back will also be obtained directly on a 5-point scale as part
	of a food survey report. and the schedule of payment for different ratings
	are as under:

≥ 3.5 - 100 % < 3.5 and ≥3.0 - 95 % <3 - 90 %

- Students non-response on exercising their option for PI may be considered as "satisfactory to good to very good" and may be given default 4 out of 5 weight-age.
- Both 4.3 & 4.4 should be satisfied.
- 4.5. If a service provider earning 06(six) 5% penalties or equivalent in a year during the contract period, the contract is liable for cancellation.
- 4.6. If the contract is terminated for the above reason(s) mentioned, the performance security will be forfeited.

#### 5.0. **Termination of Contract:**

5.1. In the event of any breach and / or failure on the part of the Vendor/Caterer to comply with the said terms & conditions of the contract, the contract will be terminated forthwith. RGUKT also reserves the right to cancel/suspend the contractual period for any reason whatsoever without assigning any reason and no liability shall be incurred by RGUKT in the event of the aforesaid cancellation/suspension. However, under the normal circumstances the RGUKT will give 30 days' notice before the said cancellation/suspension. In addition if the contract is cancelled, the performance security will be en-cashed and forfeited.

IN WITNESS whereof the parties hereto have caused this Agreement to be executed in accordance with their respective laws the day and year above written.

Signed, and delivered by	Signed, and delivered by
Second Party	First Party
for	For Rajiv Gandhi University of Knowledge
(Name of the Vendor)	Technologies
Vendor's common seal:	RGUKT common seal:
Place:Hyderabad	Place: Hyderabad
Date:	Date:
IN THE PRESENCE OF	IN THE PRESENCE OF
1)	1)
2)	2)

# BID LETTER FORM

Fron	ı:	
(Reg	stered name and address of the bidder)	
То		
Rajiv	Gandhi University of Knowledge Technologies,	
IIIT-l	nd Floor, Vindhya C4 Building, H Campus, Gachibowli, ERABADAD – 500032	
unde may	ng examined the bidding documents and amendments are resigned, offer to provide Catering Services and Housekeeps be, in conformity with the terms and conditions of the landments thereon in response to your tender call dated	ing services as the case bidding document and
with amou	undertake to provide the above mentioned services, as assign the said bidding documents, for an estimated sum of Rs ant in words and figures) which may vary in accordance with hed herewith and coverage options made by RGUKT or its us	(Total bid h the schedule of prices
If ou	r bid is accepted, we undertake to:	
a.	Provide Catering Services and Housekeeping Services a schedule specified in the bid document,	according to the time
b.	Obtain the performance guarantee from a scheduled bank requirements for the due performance of the contract,	in accordance with bid
c.	c. Agree to abide by the bid conditions, which remain binding upon us during the entire bid validity period and bid, may be accepted any time before the expiration of that period.	
d.	We understand that you are not bound to accept the lower eceive, nor to give any reason for the rejection of any bid defray any expenses incurred by us in bidding.	5 5 5
	Place:	Bidder's Signature
	Date:	Seal.

### **BIDDER INFORMATION**

1	Name of the organization	
2	Year of establishment	
3	Registered Office Address	
4	Phone No.	
5	Fax No.	
6	Email	
7	Total No. of branch offices in AP	
8	Whether Suppliers	Yes/No
9	Details of EMD furnished	
10	Details of certificates enclosed.	

### TURN OVER DETAILS OF ITEM/PRODUCT - 2012-13

S.No	Name of the Organization from which purchase order is obtained	Catering Service to the No. of people	Amount (Rs. in Lakhs)

# LIST OF MAJOR CUSTOMERS - 2012-13

S. No	Customer Full Address	Year of supply	Catering Service to the No. of people	Turn Over Under form P- 2(Nos.)

### PERISHABLE AND NON-PERISHABLE ITEMS

S.No.	Item	Brand	
1	Rice	One year old sona masuri	
2	Oil (Refined Sun	Crystal, Gold Drop, Aadhar	
	Flower)		
3	Dal Arhar	Grade One	
4	Dal Chana	Grade One	
5	Dal Moong (Pesarpappu)	Grade One	
6	Dal Urad (Gundu)	Grade One	
7	Rajma	Grade One	
8	Kabuli Chana	Grade One	
9	Idly Ravva	Grade One	
10	Suji	Grade One	
11	Wheat Ravva	Grade One	
12	Salt (Crystal)	Annapurna/Tata	
13	Salt (Table)	Annapurna/Tata	
14	Mirchi Powder	Standard Grade	
15	Haldi (Turmeric Powder)	Standard Grade	
16	Dhaniya Powder	Standard Grade	
17	Mustard	Standard Grade	
18	Zeera	Standard Grade	
19	Red Chilly	Standard Grade	
20	Hing/100 gms	Standard Grade	
21	Lavanga/100 gms	Standard Grade	
22	Elachi/100 gms	Standard Grade	
23	Patta/100 gms	Standard Grade	
24	Sugar	Grade One	
25	Jagri	Standard Grade	
26	Tea Powder	Red Label/Taj Mahal	
27	Coffee Powder	Brook Bond Green Label	
28	Cooking Commercial	HP Gas/19 Kg.	
	Gas		
29	Soya Chunks	Standard Grade	
30	Maida	Standard Grade	
31	Basin	Standard Grade	
32	Corn Flour	Standard Grade	
33	Tamarind	Standard Grade	
34	Ground Nut	Standard Grade	
35	Putana Dal	Standard Grade	
36	Dry Coconut	Standard Grade	
37	Azinamoto	Standard Grade	
38	Rasam Powder (100 gms)	Standard Grade	
39	Sambar Powder (100	Standard Grade	
	gms)		
40	Dalda	Standard Grade	
41	Cashew	Standard Grade	
42	Vermicelli	Standard Grade	
43	Saboodana	Standard Grade	
44	Pure Ghee (Durga)	Standard Grade	
45	Pickles	Standard Grade	
46	Chole Masala	Standard Grade	

47	Chat Masala (100 gms)	Standard Grade
48	Namkin (100 gms)	Haldiram's/Everest
49	Biscuits Pkt	Standard Grade
50	Noodles	Standard Grade
51	Chekki Atta	Standard Grade
52	Kasuri Menthi/pkt	Standard Grade
53	Fresh Mutter	Standard Grade
54	Chilly Sauce	Standard Grade
55	Tomato Sauce	Standard Grade
56	Soya Sauce	Standard Grade
57	Black Paper	Standard Grade
58	Eating Soda	Standard Grade
59	Rice Flakes	Standard Grade

S.No.	Item	Brand
1	Bread	Modern
2	Butter	Amul
3	Jam	Kissan/Frutop
4	Eggs Each	Grade A
5	Chicken -Skinless	Standard
6	Vegetables	
7	Onion	
8	Garlic	
9	Ginger	
10	Milk (Toned)	
11	Panner	
12	Curry Leaves	
13	Coriander	
14	<b>Green Leafy Vegetables</b>	
15	Potatoes	
16	Pepper	
17	Coconut Full	
18	Green Chillies	
19	Butter Chiplet (10 gms)	
20	Curd	
21	Carrot	

#### **CHECK LIST**

#### **IMPORTANT**:

The Bidder must ensure that the following details in the check list are furnished along with the bid document. The bidder must also carefully go through all the contents of the BID Document and any additional information/documents, required more than the items listed in the check list below, also shall have to be furnished. Non-furnishing of any required information/document as per the Tender Document will lead to rejection of the bid.

S.No	Particulars	Name of the file uploaded	Page Number
1	Bidder Information		
2	Tender Processing Fee of Rs.5000/- by way of DD from any nationalized Bank (per campus/schedule, to which they have applied).		
3	EMD (DD/BG) from a Nationalized Bank (separately per campus/schedule, to which they have applied).		
4	Proof of having provided such services in the last 3 Financial Years i.e. 2010-11, 2011-12 and 2012-13. The experience in institutional Catering.		
5	Certificates issued by the firm of CAs regarding turnover of the subject material		
6	Copy of ISO Certification		
7	Satisfactory Performance Certificate from parties		
8	Constitution/Legal status of the firm		
9	Copy of Registration Certificate		
10	Latest Income Tax Returns filed		
11	VAT/CST Registration		
12	Latest VAT/CST Returns		
13	Power of Attorney, wherever applicable		
14	Food Licence Certificate		
15	Number of Employees		
16	List of Present clientele with addresses & Phone numbers		
17	Experience in serving Andhra Food for 1 year		
18	All other information/documents that are required in the bid document		

NOTE: All pages of the bid documents must be serially numbered and signed.